NAO strategy

We introduced our current strategy in 2009



Developing and applying **knowledge**

Accountability and

public service

improvement

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in public services

Strategic objectives

to achieve our goal of improving public services



Increasing our **influence**



Delivering high performance

Enhancements from transformation

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Strategic

focus

Addressing the challenges that are the key drivers of government performance

02

Integrated assurance

Maximising

Maximising influence from all our work

03 #

Investigations

Clarifying
the facts
where public
money may
be at risk

04 iii

Local audit

Establishing our new role in local government

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Collaboration

Work in an efficient, joined-up way

Ways of measuring our performance



How well is the

its challenges?

public sector

addressing

Are our

recommendations

and implemented?

being accepted

Does stakeholder feedback show we are adding value?



Is our work used by Parliament and other influencers?



Does our work generate savings to the public purse?