## National Audit Office survey of ICBs - Progress in improving NHS mental health services in England

## (untitled)

1. How much do you agree or disagree with the following statements about the role of ICSs in improving mental health services? *										
		trongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Not applicable		
My ICS is well-sight on areas progress challenge improving mental health services, experience by our loc CCGs.	ted of and e in g as ced	0	c	O	0	O	O	O		
My ICS is clear about its role in improving mental health services	out	O	o	O	•	O	O	О		
In my ICS we have enough s and knowledg improve mental health services locally	skills ge to	С	C	C	C	c	С	O		
In my ICS	S.									

we have enough capacity, resources and staff to improve mental health services locally	C	О	О	•	O	0	С	
My ICS is able to take a more strategic approach to planning and provision of mental health services than previous CCGs	C	О	С	0	O	O	C	
My ICS has good links with local government, education and other services, in order to improve mental health services locally	0	O	0	•	O	•	O	
My ICS understands the main gaps we need to address between mental and physical health services	C	О	С	0	O	O	C	

2. Overall, **how helpful** have you found the **available support and guidance** for improving mental health services (including workforce planning and data collection) provided by: \*

	Very Helpful	Quite helpful	Neither helpful nor unhelpful	Quite unhelpful	Very unhelpful	Don't know	Not applicable
NHSE nationally	0	0	0	0	0	O	O
Regional NHSE teams	O	0	O	O	O	O	0
Health Education England (HEE) nationally	О	С	О	О	O	O	O
Regional HEE leads	O	O	O	O	O	O	O
NHS Digital	O	0	O	O	O	O	O

. In general, do you have all, most, some, a little or none of the data you need to assess: *									
	All	Most	Some	A little	None	Don't know	Not applicable		
Overall performance of mental health services in your area?	0	O	O	O	O	O	0		
How mental health patients and service users experience services?	0	0	0	0	0	O	O		
Outcomes for mental health patients and service users?	0	0	0	0	0	0	O		
Variations in access, experiences and outcomes between different groups in your local population?	0	0	O	0	0	0	O		
How funding is distributed between different mental health service areas?	0	0	0	0	0	O	O		
Actual costs of providing mental health services?	0	O	O	O	O	O	O		
Value for money of, or returns on investment, in mental health services?	0	0	0	0	0	O	O		
Level of needs for different types of mental health services?	C	O	0	О	0	O	O		
Staffing levels and skill mix of the mental health workforce in your area?	0	O	O	О	О	O	О		
Comments									

4. 1 First, we'll ask about potential barriers relating to**funding**. To what extent have these been a significant barrier to efforts to improve mental health services across your local area?

If there are other significant funding-related barriers, please type details in the box below and select level of significance. (If no other barriers, please select "Not applicable".) \*

	Very significant	Quite significant	Slightly significant	Not significant at all	Don't know	Not applicable
Historic under- funding of mental health services	O	o	o	O	0	O
Funding not increasing as expected	О	o	O	О	O	O
Restrictions on how funding can be used	О	O	O	O	O	О
Non-recurrent funding on a short term basis	O	O	O	O	O	С
Other fundii	С	О	С	С	O	C

4.2 Next, potential barriers relating toworkforce. To what extent have these been a significant barrier to efforts to improve mental health services across your local area?

If there are other significant workforce-related barriers, please type details in the box below and select level of significance. (If no other barriers, please select "Not applicable".) \*

Very significant	Quite significant	Slightly significant	_	Don't know	Not applicable
O	O	O	O	О	O
O	O	O	O	0	O
O	O	O	O	O	O
	significant	significant significant  C C C	significant significant significant  C C C	Very significant       Quite significant       Slightly significant at all         C       C       C         C       C       C	Very significant       Quite significant       Slightly significant       significant at all       Don't know         C       C       C       C       C         C       C       C       C       C

4.3 Next, potential barriers relating to**commissioning and contracts**. To what extent have these been a significant barrier to efforts to improve mental health services across your local area?

If there are other significant commissioning-related barriers, please type details in the box below and select level of significance. (If no other barriers, please select "Not applicable".) \*

	Very significant	Quite significant	Slightly significant	Not significant at all	Don't know	Not applicable
Complex or uncoordinated contracting arrangements	О	o	o	o	0	O
Use of block contracts	O	O	O	O	O	O
Lack of robust data on costs for services commissioned	О	o	o	0	0	О
Use of short- term contracts for voluntary and community sector	С	•	0	0	0	О
Lack of joint commissioning with non-NHS or local authority commissioners	С	O	O	O	О	O
Other comn	O	O	O	O	0	O

4.4 Finally, are there any **other** potential barriers? To what extent have these been a significant barrier to efforts to improve mental health services across your local area?

If there are other significant barriers not listed, please type details in the box below and select level of significance. (If no other barriers, please select "Not applicable".) \*

	Very significant	Quite significant	Slightly significant	Not significant at all	Don't know	Not applicable
Increases in demand outstripping provision	O	o	o	O	o	O
Impact of COVID-19 pandemic	0	o	O	o	O	0
Other barrie	О	О	С	С	O	О

## (untitled)

5. Below is a list of potential **facilitators** to improving mental health services. To what extent have these been a significant facilitator for your efforts to improve mental health services?

If there are other significant facilitators, please type details in the box below and select level of significance. (If no other facilitators, please select "Not applicable".) \*

	Very significant	Quite significant	Not very significant	Not significant at all	Don't know	Not applicable
Strong national support to local systems	О	o	O	0	O	O
Strong local leadership in improving and expanding mental health services	О	O	O	O	c	O
Clarity in accountability and governance arrangements across the system	О	O	O	O	o	O
Quality of joint working between local stakeholders	О	O	O	O	0	O
Increases in available funding	О	O	0	0	O	o
Introduction of targets and standards for access and waiting times	O	o	o	o	0	•
Improved data on performance and activity	О	o	O	O	O	o
Improved data on mental						

health service costs and spending	O	O	O	0	O	O	
Other facilit	O	O	O	0	О	O	

6. Thinking about mental health service users in your local area, to what extent are therewell-established pathways...  $^{\star}$ 

	Very well- established	Quite well- established	Not very well- established	Not well- established at all	Don't know	Not applicable
Between different mental health services provided by NHS trusts	O	O	O	O	O	O
Between NHS trusts' mental health services and voluntary, community or independent providers	O	C	C	C	O	C
Between NHS-trusts' mental health services and GP/primary care	O	O	O	O	O	O
Between NHS trusts mental health services	O	C	C	C	c	C

and community health services						
Between NHS trusts' mental health services and acute health services	0	С	О	О	0	С
Between NHS trusts' mental health services and social care services	•	O	0	О	0	O
Between NHS trusts' mental health services and local authority services	C	C	C	С	O	C

## (untitled)

7. Thinking about the longer term goal to close the gap between mental and physical health services, what do you think the three most important things are for your local area to address? *
1.
2.
3.

8. Thinking about the longer term goal to close the gap between mental and physical health services, what do you think the three most important things are for national bodies, including DHSC, NHSE, HEE and NHS Digital, to address? *
1.
2.
3.
(untitled)

9. Please let us know v queries about the answ	who has completed the survey (in case we have any vers you have given).
Name	
Email Address	
Role in ICS	
Name of ICS	
detail particular issues we may report anonym be contacted for a shore  Yes, I am happy to be	eak to small number of respondents to explore in more emerging from the survey. As with the general survey, ised findings from these interviews. If you are happy to it interview (up to an hour), please indicate this below. *  De contacted for a further interview  be contacted for a further interview