



## Auditor Guidance Note 4 (AGN 04)

### Auditors' Additional Powers and Duties

Version issued on: 14 November 2024

#### About Auditor Guidance Notes

Auditor Guidance Notes (AGNs) are prepared and published by the National Audit Office (NAO) on behalf of the Comptroller and Auditor General (C&AG) who has power to issue guidance to auditors under Schedule 6 paragraph 9 of the Local Audit and Accountability Act 2014 (the Act).

AGNs set out guidance to which local auditors must have regard under Section 20(6) of the Act. The guidance in AGNs supports auditors in meeting their requirements under the Act and the *Code of Audit Practice* published by the NAO on behalf of the C&AG.

The NAO also issues Weekly Auditor Communications (WACs) to local auditors to bring to their attention relevant information to support them in carrying out audit work. The firms that are local auditors under the Act may use WACs to update their own internal communications and reference tools.

AGNs are numbered sequentially and published on the NAO's website. Any new or revised AGNs are brought to the attention of local auditors through the WACs.

The NAO prepares Auditor Guidance Notes (AGNs) solely to provide guidance to local auditors in interpreting the Code of Audit Practice made under the Local Audit and Accountability Act 2014. The contents of AGNs cannot be reproduced, copied or re-published by parties other than local auditors without permission from the NAO.

The AGNs are designed to assist local auditors in forming their own understanding of the requirements of the Code. Auditors are required to have regard to AGNs, which means that they must take into account the guidance issued by the NAO, and, if they decide not to follow it, they must give clear (in the sense of objective, proper, and legitimate) reasons within audit documentation as to why they have not followed the guidance. AGNs are in no way intended as a substitute for the exercise of the independent professional skill and judgement of a local auditor in deciding how to apply the NAO's guidance or when providing explanations as to why guidance has not been followed.

Local auditors should not assume that AGNs are comprehensive or that they will provide a definitive answer in every case.



AGN 04 is relevant to all local auditors of local authorities and other relevant local government bodies covered by the Local Audit and Accountability Act 2014 and the *Code of Audit Practice*.

## Introduction

This AGN sets out guidance for auditors to support their work in respect of their additional powers and duties under the Local Audit and Accountability Act 2014 (the Act) and the NAO's Code of Audit Practice (the Code). These powers and duties are set out in the sections below.

In respect of auditors' reporting responsibilities in connection with work completed having regard to AGN 04, auditors should refer to the separate AGN on reporting (AGN 07).

## Supporting Information

For information to support meeting their responsibilities, and when having regard to this AGN, auditors may also wish to refer to the LACG extranet.



## Contents

This AGN is structured as follows:

**Section 1: General Principles..... 4**

**Section 2: Auditor Considerations in Respect of Public Questions and Objections..... 6**

    Initial contact and considering information brought to the auditor’s attention..... 6

    Considering and responding to formal questions under the Act..... 6

    Considering objections made by local government electors or their representatives ..... 8

    Step 1 – is the objection eligible? ..... 8

    Step 2 – shall the auditor, in their discretion, accept the objection for consideration? ..... 11

    Step 3 – considering and deciding the objection ..... 14

**Section 3: Possible Actions by the Auditor in Determining the Objection ..... 19**

    Public Interest Report (PIR)..... 19

    Application to the courts for a declaration ..... 20

    Section 27 and Schedule 7 recommendations..... 20

    Advisory notices ..... 21

    Judicial review brought by the auditor ..... 21

**Other Support and Raising Technical Issues or Queries on this AGN ..... 23**

## Section 1: General Principles

1. The terms 'local auditor' and 'auditor' cover the firm which has been appointed to carry out the engagement and the engagement leads nominated by a firm to discharge its statutory obligations under the Act and the Code. Auditors and all members of audit teams must comply with the Act and the Code and have regard to guidance issued by the NAO on behalf of the C&AG.
2. For 2015-16 audits onwards, auditors carry out their work under the relevant Code issued by the C&AG and should have regard to the guidance in this AGN.
3. Although auditors may need to take legal advice in relation to the exercise of their additional powers and duties, as for all other aspects of work performed under the Code, they remain responsible for the decisions and judgements they make. As such, consideration of matters relating to the exercise of additional powers and duties requires the application of professional judgment as in all other aspects of their work.
4. Given the statutory and in some cases quasi-judicial nature of these functions, the auditor must comply with public law requirements. In carrying out their functions local auditors should have particular regard to:
  - adopting a fair and impartial process;
  - where exercising discretion, considering all relevant considerations and discount irrelevant considerations;
  - ensuring they have properly understood the relevant law; and
  - ensuring the decision is rational and that adequate reasons are given to explain it.
5. The Code stresses that a proportionate and timely approach to consideration of matters relating to public rights must be taken. However, auditors may need to consider whether a matter brought to their attention raises any concerns over the way the audited body is being managed or led, even if the amounts involved in the particular issue raised are relatively small in the judgement of the auditor and/or the context of the authority concerned. In other words, auditors should be alert to the possibility that even matters involving relatively small sums may give rise to questions about governance.
6. The Code expects that auditors will adequately document their work and this expectation applies to the exercise of additional powers and duties as much as to any other part of the audit.
7. Auditors will be aware that a replacement Code of Audit Practice along with amendments to the Accounts and Audit Regulations have been laid in order to introduce statutory deadlines at Category 1 bodies for the publication of audited

accounts, with the Code requiring auditors to give their opinions on the financial statements in accordance with these deadlines, unless:

- the auditor is considering an objection that may have a material impact on their opinion on the financial statements;
  - in the auditor's judgement recourse to the Court could be required; or
  - the auditor is unable to satisfy themselves as to whether there are significant weaknesses in the body's arrangements to secure economy, efficiency and effectiveness in its use of resources (except in relation to incomplete audits up to and including 2022-23).
8. The imposition of backstop dates and the amendments to the regulations make no changes to electors' rights to inspect accounts or make objections (the thirty-working-day inspection period is also unchanged), or to the auditor's abilities to report publicly, such as through a written ('statutory') recommendation requiring a public response or a public interest report.
  9. The introduction of the measures in the revised Code and Accounts and Audit Regulations should not change the way the auditor approaches the matters covered by this AGN. Equally, the potential impact on the auditor's opinion as a result of the introduction of backstop dates should not mean that the auditor reaches a different conclusion in respect of considering objections or the use of wider reporting powers than would otherwise have been the case.
  10. Auditors are reminded that in a number of cases, the subject matter of objections and/or wider public reporting is often also relevant to their judgements about significant weaknesses in VFM arrangements, which are not restricted by the backstop in the same manner.

## Section 2: Auditor Considerations in Respect of Public Questions and Objections

### Initial contact and considering information brought to the auditor's attention

11. Information can come to the auditor's attention in a variety of ways. Auditors may receive correspondence in the form of letters or emails, by telephone, or through face-to-face meetings. Auditors may also become aware of matters potentially relevant to their additional powers and duties through carrying out work on their responsibilities as set out in the general duties of auditors in Section 20(1) of the 2014 Act, which are to give an opinion on the accounts (Section 20 (1)(a) and (b)), and satisfy themselves that proper arrangements are in place to secure value for money (Section 20(1)(c)).
12. When responding to initial contact from local electors or their representatives, or from other interested persons, auditors should take all reasonable steps to enable the correspondent to understand clearly what the auditor can and cannot do in relation to the exercise of their additional powers and duties.
13. Under paragraph 5.3 of the Code, auditors have an obligation to consider information received. Auditors are required to 'consider whether the matter needs investigation and action... or whether it can be considered more effectively within planned work programmes'. Auditors should not, however, fetter their discretion (i.e. by forming a final rather than merely provisional view on a matter), in case a formal objection is subsequently made on the same subject matter.
14. Auditors should therefore consider whether an issue coming to their attention can be handled as part of discharging their responsibilities as set out in paragraph seven, before exploring the options available to them in terms of exercising additional powers. This may still mean that auditors need to design and undertake additional procedures as part of their audit work.

### Considering and responding to formal questions under the Act

15. Matters may be brought to the auditor's attention through formal processes under the Act. These are:
  - formal questions under the Act, covered in this section; and
  - objections, covered in the following section on page seven.

16. While any 'interested person' or journalist can inspect the accounting records and other documents relating to those records, only registered electors have rights under the Act to ask the auditor questions. Whether or not someone is an interested person is a matter of law, so a person is not 'interested' for these purposes just because they say they are. Persons with a connection to the area will often be interested persons, for example business-rate payers or those who pay fees and charges to the council. Although the auditor can decide to what extent to answer a question, this discretion has, in law, to be exercised reasonably and fairly. In broad terms, in determining their response, the auditor should take account of the general principles set out in the Code and on page four of this AGN. For example, the question might be better answered by another organisation, require investigation beyond the auditor's remit.

#### Disclosure of information

17. Where an auditor does decide that they are the most appropriate person to answer the question, they should provide a timely response which gives sufficient detail as is proportionate to the significance and complexity of the subject matter.
18. In answering questions, auditors may disclose information in respect of the steps they have taken to obtain an answer to the question and relevant evidence that they have considered, and may disclose information in factual terms relating to the actions taken (or not taken) by the authority where they are relevant. Auditors should not, however, comment on the validity of decisions made (other than in relation to lawfulness), speculate on the merits of policy decisions, and should only disclose personal information in accordance with data protection law in response to a question.
19. Under section 26(4) and (5) of the Act, a local elector may not ask questions that would require disclosure of information that is protected by commercial confidentiality. This exception will arise only if disclosure would prejudice commercial confidentiality. Auditors should therefore satisfy themselves whether there is some evidence (or failing that an obvious risk) of such prejudice. Even then, this exception will only apply if the auditor is satisfied there is no overriding public interest in favour of disclosure. This is a balancing act, such that the auditor will need to consider the prejudice against any public interest put forward and form a view as to where the balance lies. Given the way the statutory provision is expressed, the public interest in disclosure would need to outweigh the prejudice for the exception to apply.
20. Where the auditor considers that information may potentially be protected by commercial confidentiality, they should enquire further of the council or a relevant commercial entity whether the information in question is protected on grounds of commercial confidentiality and on what basis. Their consent should be sought for any proposed disclosure. Where the council or entity objects to disclosure, the auditor may need to consider whether the exception applies and therefore to also seek from

the person asking the question their views on any public interest factors in favour of disclosure.

## Considering objections made by local government electors or their representatives

21. Auditors should follow a three step approach to objections:

- Step 1 – is the objection eligible?
- Step 2 – shall the auditor, in their discretion, accept the objection for consideration?
- Step 3 – considering and deciding the objection.

22. The requirements for each of these steps are explained in more detail in the following sections.

### Step 1 – is the objection eligible?

#### Eligibility

23. Section 26 of the Act deals with public rights of inspection. 'Interested persons' and journalists can inspect the accounting records to be audited at each audit and all books, deeds, contracts, bills, vouchers, receipts and other documents relating to those records. They may also make copies. Under section 27 of the Act, however, only registered electors for the area in question have the right to make objections. Thus, the first issue in relation to eligibility to object, is whether he or she is a registered elector.
24. There are other eligibility issues arising from procedural matters, such as the date on which the period for the exercise of public rights commences, and the information that must be supplied for an objection to be eligible, are set out in the Accounts and Audit Regulations. Importantly, further to the regulations, **there is a 30 working-day period within which these rights may be exercised.**
25. Auditors should undertake checks to confirm that the objection meets the eligibility requirements, namely that the objection must:
- be made by a local government elector or a representative of a local government elector (this means the elector must be registered on the electoral roll for the local area in question on the date that the objection is made);



- relate to an open year of account (a year for which the auditor has not yet issued their certificate closing that year's audit);
  - be made within the 30 working-day prescribed period;
  - be on matters which are within the auditor's jurisdiction;
  - at least briefly set out facts and grounds, which on the face of it, identify or which could give rise to an item of account contrary to law or a matter in relation to which a public interest report could be warranted;
  - be in writing; and
  - be copied to the audited body.
26. At this stage, the auditor should also remind the authority of the need to ensure it complies with related data protection legislation (including GDPR). This could include, for example, redacting personal information (such as the objector's name, address or other identifying information) from any subsequent publication or sharing of the potential objection and related correspondence.
27. Auditors can issue public interest reports in a wide range of circumstances, in relation to both accounting issues and those concerning value for money arrangements. Auditors should therefore be mindful of the potential for the issue raised by the objector to lead to a public interest report when determining the eligibility of any objections received.
28. While it is helpful for the objector to specify the item of account to which the objection relates, note that where the matter raised in the objection is in relation to a matter to which a public interest report could be warranted, it is not necessary for the objector to identify an item of account in order for the objection to be eligible.
29. The eligibility checks, however, may take place after the 30 working-day period has ended, and auditors should not reject objections on the grounds of not having completed any necessary checks on the information provided before the end of the inspection period.
30. Where these checks confirm that an objection does not meet the qualifying requirements and is therefore not eligible, the auditor may wish to explain the reasons for this to the elector and provide a further opportunity for an eligible objection to be submitted provided this is within the inspection period. Where this does not happen, or where any resubmission is still ineligible, the auditor should treat the information provided as a 'matter brought to their attention' and consider whether any further action may be appropriate in respect of their responsibilities under the Code.
31. If the 30 working-day limit is imminent and the only reason that the objection is not currently eligible is that insufficient detail has been provided to amount to the necessary facts and grounds in relation to which a declaration could be sought or a



public interest report made, and unless hopelessly deficient in this regard, the auditor should accept the objection as eligible and proceed to Step 2. The auditor can still reject the objection at a later date if the necessary additional information is not provided.

32. Where the 30 working-day period has elapsed, and the issue can therefore no longer be treated as an objection, the auditor should not accept it. The auditor should, however, still treat the information provided as a 'matter brought to their attention' and consider whether any further action may be appropriate in respect of their responsibilities under the Code.

## Step 2 – shall the auditor, in their discretion, accept the objection for consideration?

### Investigating and seeking information and determining whether to accept an objection

33. In deciding whether or not to accept the objection for consideration, auditors may need to carry out some initial enquiries. These enquiries should be minimal this being a preliminary stage- auditors should also be aware that in some cases, if the investigations are more than minimal this may be an indication that the auditor has in law actually started to consider the objection looked at another way, the need for extensive enquiries is an indication that it would be better to accept the objection for consideration. If the auditor has sought or received information of any note (even by volume or significance and other than in relation to eligibility requirements) , then in most cases, where the auditor is provisionally minded not to accept the objection for consideration as a result, it will be necessary in order to meet the requirements of public law, to share the results of this enquiry with the objector or their representative and to offer them an opportunity to comment, before any final decision is taken.
34. It will often be apparent from the wording of an objection whether it is asking the auditor to consider issuing a public interest report or asking the auditor to seek a declaration from the courts that an item of account is unlawful. If it is not clear, the auditor may wish to seek clarification from the objector, and this can be done after the end of the 30-day period if necessary. In any case, the auditor should still consider the question of whether, in their judgement, the objection concerns a matter in respect of which the auditor could apply for a declaration that an item of account is unlawful in the same way as if the objector had explicitly sought a declaration.
35. If, having completed any initial enquiries that may be required, the auditor decides to accept the objection for consideration, they should write to the objector or their representative to say so.
36. Under section 27(4) of the Act, the auditor has discretion not to consider an objection, including where:
  - the cost of the auditor considering the objection would be disproportionate to the sums to which the objection relates (unless the auditor thinks it might disclose serious concerns about how the relevant authority is managed or led);
  - the objection is frivolous or vexatious; or
  - the objection repeats an objection already considered.

37. This is not an exhaustive list and there may be other grounds for deciding not to consider an objection (for example, where the matter is already being dealt with by a more appropriate body, such as a regulator or the police). Auditors should also be mindful of the expectation in the Code that their work should be proportionate, given that the costs of an objection fall on the council and, ultimately, are met by the council tax payers of the authority concerned. Auditors should have regard to proportionality in terms of the relative costs of considering an objection, unless the auditor judges that the would-be objection might raise serious concerns about how the relevant authority is managed or led (paragraph 36).
38. This balance can be especially significant at smaller (Category 2) authorities where the costs of considering objections can rise quickly in comparison to annual precepts and levels of reserves. For Category 2 authorities which have not certified themselves exempt from a limited assurance review, auditors are reminded any actions they may undertake as a result of considering an objection, they can also undertake independently as the appointed auditor. As a result, in some cases it may be appropriate for the auditor to consider the issues raised in the would-be objection as a matter brought to their attention as part of the work informing their limited assurance review under AGN 02, rather than through the objection process. This possibility may be a relevant consideration when considering whether the cost of considering the objection would be disproportionate to the sums to which the objection relates (unless the would-be objection might raise serious concerns about how the relevant authority is managed or led). If an auditor elects to follow this approach at a Category 2 authority, they should still consider providing the would-be objector with a summary of the outcome of their actions (subject to the restrictions in Schedule 11 of the Act).
39. For Category 2 authorities which have certified themselves exempt, the auditor will not be able to take any further actions unless they accept the objection for consideration. The approach at paragraph 38 above (considering whether to treat the issues raised in the objection as matters brought to their attention) is not therefore available. In these cases the auditor can still address the need to act proportionately (a) in deciding whether to consider the objection (see paragraph 38 above), and if so, (b) in their approach to considering and deciding the objection, for example, through making use of the powers under section 27(6) of the Act by making recommendations that fall short of a Public Interest Report or applying to a court. This would not fetter the auditor's discretion to take further action in future, should they consider it appropriate.
40. Where an auditor concludes that an objection is either 'frivolous' or 'vexatious', then it is permissible for the auditor not to consider the objection on those grounds. There is no statutory definition or case law assistance in the field of audit law of the terms 'frivolous' or 'vexatious' and so auditors will need to apply their own professional judgement to such determinations. However, auditors must form their own view as to

frivolousness or vexatiousness of the objection and not just accept the council's assessment of the individual or subject matter concerned.

41. Deciding whether or not to accept an eligible objection for consideration is a matter of auditor judgement. In many cases, however, where the objection does not clearly fall into any of the categories set out under paragraph 36 above (or there is no other clear reason for not considering the objection), it may be more appropriate to accept the objection for consideration at Step 2 and move to Step 3. This minimises the risk of significant delays occurring between receipt of an eligible objection and the auditor's decision as to whether or not it is accepted for consideration (which may increase the risk of challenge on the basis that a lengthy consideration at Step 2 may indicate that further investigation was in fact appropriate). Auditors are reminded that they are required under the Code to use best endeavours to reach a Step 2 decision and to inform the objector and the authority of their decision within one month of determining eligibility. This expectation also applies if, for any reason, there is likely to be a delay between the auditor deciding whether to consider the objection and starting work on the objection (for example, completion of audits for earlier years). In such cases, the auditor should still use best endeavours to determine at this point whether they will accept the objection and communicate this promptly to the objector, alerting them to the fact that the work on the objection itself may be delayed.
42. At this stage, auditors should only conclude whether they will accept the objection for consideration. Where the auditor accepts the objection for consideration, they should reserve judgement on potential courses of action (such as applying for a declaration that an item of account is unlawful or issuing a public interest report), until they have concluded their consideration and decided the objection.
43. If the auditor decides not to accept the objection for consideration, they should provide the objector or their representative with brief reasons in writing explaining why. Auditors are reminded that under section 28(3) of the Act, there is a right of appeal against a decision to refuse to consider an objection, where it concerns a matter in respect of which the auditor could apply for a declaration that an item of account is unlawful.
44. Following notification of the auditor's decision not to accept the objection for consideration, the objector has 21 days to lodge their appeal with the court, should they so wish. The 21 days begins with the day after that on which the objector receives the auditor's written reasons. Where auditors are otherwise in a position to certify completion of the audit, it is recommended that they wait until the 21 day period has elapsed before issuing the certificate.

### Step 3 – considering and deciding the objection

#### Considering the objection

45. It is important to plan the investigation of the objection to ensure that the issues raised are properly considered while having regard to the need to act proportionately. Where the objection raises legality issues, the auditor will need to understand the legal framework, particularly the relevant legal powers and/or duties.
46. The auditor will need to consider what information and evidence is needed to decide the objection.

#### Item of account contrary to law

47. In considering an objection, an auditor may need to consider whether to exercise their discretion to apply to the court for a declaration that an item of account is contrary to law.
48. An “item of account” is defined by section 28(9) of the LAAA 2014 as “an item in the authority’s accounting records or statement of accounts”. This definition, in effect, covers every payment made or received by the authority, but importantly does not include income which ought to have been received but has not been (or expenditure which ought to have been incurred but has not been).
49. In considering whether an item of account is “contrary to law”, auditors should focus first on whether the alleged unlawfulness is such as to have rendered it unlawful for the authority actually to have paid or received that money. When a decision (express or implicit) is taken to incur particular expenditure (or receive particular income), the expenditure will be contrary to law if that decision is flawed on any normal public law ground. That includes decisions which are “ultra vires” (outside the authority’s powers), but also decisions taken in an unlawful manner (for example, because they are “*Wednesbury*” irrational).
50. Whether the decision to pay or receive monies is contrary to law is in contrast to circumstances where the sequence of events leading up to the payment contains some unlawful action (eg: it was for instance, unlawful for an authority to have entered into a contract, in relation to which payments were subsequently made; or an authority failed to comply with the notice requirements for calling a meeting at which expenditure was then authorised). In these circumstances, whether there is an item of account contrary to law, is more complicated and depends on an issue of remoteness of any illegality to the matters at hand. For example, if an authority acted in breach of some consultation obligation when deciding to open a leisure facility, it is very unlikely that all income subsequently received from the operation of the facility would fall to be treated as contrary to law.

#### Material obtained during the course of the audit

51. In considering an objection, the auditor will inevitably collect a certain amount of information. Auditors should be aware of the restrictions on disclosing such information under Schedule 11 of the Act. Schedule 11 prohibits the disclosure of information obtained by an auditor by virtue of the Act or in the course of the audit, subject to certain exceptions (or “gateways”). Auditors may sometimes need to share information and Schedule 11 allows them to do so unless the disclosure would, or would be likely to, prejudice the effective performance of their functions. The prohibition in Schedule 11 may apply to anyone with whom the auditor shares the information (though as above certain exceptions apply: in particular, permission to disclose the information may be sought from the auditor).
52. Therefore, the restrictions on disclosing information in Schedule 11 may apply to information obtained by the auditor in the course of the audit and provided to the objector, unless any of the gateways apply. This means the restrictions could apply to information provided within auditors’ “provisional views” and exceptionally, when providing written reasons for the auditor’s final decision on the objection. If appropriate, auditors should be clear as to whether information otherwise protected by Schedule 11 contained within the auditor’s final written decision may be shared at the end of the objection process. Auditors should have regard to the desirability of transparency in relation to their decision, given the quasi-judicial nature of their role (particularly since if appealed, it is likely that the court hearing would be in public). However, auditors need not give permission for information protected by Schedule 11 to be shared further where the disclosure would, or would be likely to, prejudice the effective performance of their functions.
53. Auditors should bear in mind that the Schedule 11 restrictions only apply to information relating to a particular body or person that is obtained by an auditor under or by virtue of the Act or in the course of an audit. This means that it will not necessarily be the case that all of the information in the auditor’s final written decision regarding an objection is covered by Schedule 11 (for example, statements reflecting auditor judgements or process followed). If necessary, however, such information can be protected in other ways: for example, stressing that an auditor’s provisional views are provided in confidence and may not be shared without permission. There may also be commercially confidential information which it is appropriate to include in the auditor’s final written decision and for this to remain subject to Schedule 11.
54. Some of the information collected in the course of the audit will be material to the issue the auditor is looking at and their functions and some will not. It is also possible

that some of the information gathered as part of considering the objection, and which may form part of the auditor's report, may impact on a third party.

55. The following section contains guidance on sharing material information with relevant parties and on the approach to wider disclosure of material information.

#### Sharing material information and wider disclosure

56. In many circumstances, sharing material information and providing an opportunity for representations on it is required in public law as the auditor is exercising quasi-judicial powers. In addition, the rules as to natural justice may apply in some limited circumstances (eg: where issuing a public interest report) such that information needs to be shared with those potentially criticised in the process.
57. Under Section 22(12) of the 2014 Act, auditors do not have the power to compel production of information subject to legal professional privilege. However, authorities will sometimes share legally privileged information with the auditor voluntarily, where it helps to inform their considerations. This can create difficulties for auditors when considering whether to share material information with objectors, as the auditor must balance any legal professional privilege which has not been waived by the audited body with the need to ensure fairness and to give the objectors the opportunity to comment on material documents.
58. Similar difficulties can arise where it is necessary for the auditor to consider commercially sensitive information provided by the council (including where the material concerns a third party), and the council or third party does not agree to the auditor sharing the information with the objector.
59. Judgements in this area may be finely balanced, so where an auditor is considering sharing material information that includes documents which may be subject to legal professional privilege or confidentiality, they may wish to consider seeking specific legal advice before sharing the information more widely.
60. When sharing material information, auditors should inform the parties of the effect of Schedule 11 of the Act on the information being disclosed. This means that the information should be disclosed only for the purpose of discharging the auditor's functions. The parties receiving the information are not permitted to disclose the information to anyone else, apart from a legal advisor, without the auditor's specific consent, or otherwise as permitted by Schedule 11.
61. In cases where the issues raised by the objection are complex or detailed, auditors may decide to invite the objector or their representative to attend a meeting to discuss the issues in more detail. Where auditors decide to hold such meetings, they should remind the objector or their representative that confidentiality cannot be



guaranteed and that nothing can be considered to be 'off the record'. The auditor exercises public functions and cannot guarantee that information received will not need, in the public interest, to be disclosed subsequently to a relevant person or organisation.

62. Paragraph 32 reminds auditors that where an objection is received outside of the 30 working-day period, they should still consider the information as a 'matter brought to their attention' and consider whether any further action may be appropriate in respect of their responsibilities under the Code. Consideration of issues in this way can have implications for the extent of the information that auditors are able to share with the correspondent.
63. Where an auditor wishes to share information with a correspondent and is considering the issue as a 'matter brought to their attention' rather than as an objection, they should seek the authority's permission to share information before taking further action. Where the auditor is unsure whether information can be shared with a correspondent, they may also wish to contact the NAO's LACG Team and consider seeking further legal advice.

### Deciding the objection

64. When the auditor has completed the investigation into the issue raised or objection made, they will need to make a decision on whether and, if so, what action to take.
65. The auditor's decision must have followed a fair process, be reasonable, and based on the relevant evidence. Auditors must have taken into account the relevant factors, ignored irrelevant ones, and taken into account any submissions and representations received. If they wish to, auditors may choose to provide provisional views, and share with relevant parties for comment, prior to deciding the objection. At this stage, it is often appropriate to remind the parties about the restrictions in Schedule 11 on disclosing information provided by the auditor.
66. Auditors should not decide on the issue or objection until all the material evidence, submissions, representations, and advice have been considered, and having had regard to the general principles set out in this AGN. The level of information that is required will be influenced by the requirement on the auditor to act proportionately.
67. Where the objector has only asked for a public interest report, but has highlighted matters which may give rise to an unlawful item of account, the auditor should, in considering the objection, still consider the question of whether, in their judgement, the objection concerns a matter in respect of which the auditor could apply for a declaration that an item of account is unlawful in the same way as if the objector had explicitly sought a declaration. The auditor will need to be aware that it may not

always be immediately apparent whether or not the subject matter of an objection could involve potential unlawfulness.

68. The auditor must record the reasons for the decision and must also inform the objector or their representative and the council of the reasons for the decision. [When providing reasons, in addition to informing the objector (or their representative) and the council, auditors should consider whether there are any other parties that should be informed. While this is a matter for auditor judgement, examples might include commercial entities that have submitted evidence or representations in relation to the objection, relatives of the objector in cases where the objector has become seriously ill or died during the course of the investigation, or other parties with a direct interest in the objection.
69. The auditor's decision is subject to the principles of public law and natural justice and can be complained about or challenged in the courts, which means that in deciding what action if any to take, auditors must properly exercise discretion.
70. While it is often appropriate to remind the objector of the restrictions in Schedule 11 of the Act at the provisional views stage, such a warning is less likely to be appropriate when the auditor gives their final decision. Good practice requires open decision making and normal practice is not to treat the auditor's final written decision as being subject to Schedule 11 once issued.
71. Auditors should however consider whether any information in the auditor's final written decision is protected by Schedule 11 (for example, because it is commercially confidential). In some cases, it may be possible to refer to information protected by Schedule 11 in a separate annex, so it is clear which information may be disclosed and which may not. Irrespective of whether Schedule 11 is judged to be relevant, the auditor should remind the authority of the need to ensure it complies with related data protection legislation (including GDPR). This could include, for example, redacting personal information (such as the objector's name, address or other identifying information) from any subsequent publication or sharing of the auditor's written decision.
72. Following notification of the auditor's decision, the objector has 21 days to lodge their appeal with the court, should they so wish. The 21 days begins with the day after that on which the objector receives the auditor's written reasons. Where auditors are otherwise in a position to certify completion of the audit, it is recommended that they wait until the 21 day period has elapsed before issuing the certificate.

## Section 3: Possible Actions by the Auditor in Determining the Objection

73. In determining the objection, the following range of formal options are available to auditors:
- Public Interest Report
  - Application to the courts for a declaration
  - Section 27 and Schedule 7 recommendations
  - Advisory notices
  - Judicial review brought by the auditor
74. These options are not mutually exclusive; auditors may choose to take any, a combination, or none of these actions. While the first two may flow directly from an objection, auditors should also note that these actions are available irrespective of an objection having been made and can arise during the audit year. Auditors should also be mindful that even where the objection itself does not lead to the outcome sought by the objector, they should still consider whether the information brought to their attention indicates that further action from the list above is appropriate. This will sometimes be the case where the objection is not upheld but has raised issues the auditor wishes to consider as part of the audit or keep under review. However, it may be appropriate in other circumstances (for example, if the objection were to lapse as a result of the death of the objector). Guidance in respect of each option is set out below.

### Public Interest Report (PIR)

75. Reporting in the public interest is covered by Schedule 7 of the Act and Chapter 5 of the Code of Audit Practice. Auditor guidance in respect of PIRs can be found in *AGN 07 – Auditor Reporting*.
76. On receipt of a PIR, the authority must publish the report on its website (or if it does not have one, in another way likely to bring it to the attention of people who live in its area), and call a public meeting to consider the external auditor's report and any recommendations in it.

77. The authority must consider and respond publicly within a short time-frame of receiving a PIR, usually a month.
78. The external auditor must send a copy to the relevant Secretary of State and to the authority's independent auditor panel<sup>1</sup> (where it has one), but can also send the PIR to anyone they see fit, including the media and other local or national public bodies.

### Application to the courts for a declaration

79. Auditors have a discretionary power to apply to the court for a declaration that an item of account is contrary to law. Section 28 of the Act sets out the auditor's discretionary power to apply to the court for a declaration that an item of account is contrary to law.
80. An application to court for a declaration is a rare occurrence. If auditors determine that an application may be an appropriate course of action, they may wish to contact the LACG team at NAO for further advice.

### Section 27 and Schedule 7 recommendations

81. Having considered the objection, the auditor may conclude that they do not wish to issue a PIR, nor apply to the court for a declaration that an item of account is contrary to law. There may, however, still be matters that they wish to bring to the council's attention in connection with the objection. There are powers under the Act to make statutory recommendations which can be either:
  - a **recommendation** under [paragraph 2 of Schedule 7 to the Act](#) ("a Schedule 7 recommendation"); or
  - a **recommendation under section 27 of the Act** ("a section 27 recommendation").
82. Section 4.13 of the Code sets out the auditor's responsibilities in respect of recommendations, and further guidance can be found in AGN 07.
83. **Schedule 7 recommendations** are those made under [paragraph 2 of Schedule 7 to the Act](#). This sets out a power for making a recommendation which, in a similar matter to a PIR, places statutory requirements on audited bodies in terms of what they must do

---

<sup>1</sup> Where the authority has opted into collective procurement arrangements, the auditor should send the report to the specified appointing person (PSAA Ltd).

in consideration of, and response to, being given such a recommendation by the auditor.

84. **Section 27 recommendations** are those made under [section 27 of the Act](#), which gives auditors the power (where the auditor has decided not to make a PIR or seek a declaration) to make recommendations relating to actions that the authority should take in response to the objection. However, these differ from Schedule 7 recommendations, as they do not place any statutory requirements on the body in terms of considering or responding to the recommendation.
85. Auditors may wish to consider the use of a section 27 recommendation where they wish to bring a matter in respect of an objection to an audited body's attention, but where it may be disproportionate to require the body to put in place additional arrangements, and incur additional cost, in order to formally consider the matter and respond to the recommendation.
86. It is best practice for auditors to make it clear whether a recommendation is made under section 27 or under Schedule 7 of the Act, so that the audited body is clear what its obligations are.

### Advisory notices

87. The purpose of an advisory notice is to bring a pause into a situation to enable the audited body (and the auditor) to think about the course of action or decision being taken (and in particular its legality) and for the audited body to decide whether it will continue with that course of action or decision.
88. Schedule 8 of the Act sets out the powers and procedure for serving an advisory notice on an audited body.
89. The issue of an advisory notice is a rare occurrence. If auditors determine that an advisory notice may be an appropriate course of action, they may wish to contact the LACG team at NAO for further advice.

### Judicial review brought by the auditor

90. Auditors are able to apply for judicial review where there is a decision or failure to act 'which it is reasonable to believe would have an effect on the accounts of that body'<sup>2</sup>. This power is wider than that of an auditor to apply for a declaration that there is an item of account contrary to law because it can be used prospectively before an item of

---

<sup>2</sup> Section 31 of the Act.



account has arisen. Section 31 of the Act sets out the power of an auditor to apply for judicial review.

91. An application for judicial review is a rare occurrence. If auditors determine that an application may be an appropriate course of action, they may wish to contact the LACG team at NAO for further advice.



## Other Support and Raising Technical Issues or Queries on this AGN

92. Information supporting auditors is available on the LACG extranet. This provides additional context and links to useful information sources where relevant. Updates will be communicated through the Weekly Auditor Communication (WAC). If there is a need for further statutory guidance during the year, the NAO may issue an addendum to this AGN.
93. Auditors in firms should raise queries within the firm, in the first instance, so that the relevant technical support service can consider whether to refer queries to the NAO's Local Audit Code and Guidance (LACG) team by e-mailing [LACG.Queries@nao.org.uk](mailto:LACG.Queries@nao.org.uk).
94. The NAO also engages with the firms through its Local Auditors Advisory Group (LAAG) and supporting technical networks to consider any emerging regime-wide technical issues on a timely basis. Auditors should follow their in-house arrangements for bringing significant emerging issues to the attention of their supplier's representative on LAAG or the relevant technical network.