



National Audit Office

The UK's independent public spending
watchdog

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Reference FOI- 1561

Date 24 November 2022

NHS APP CONTRACT

Thank you for your request of 29 October 2022, for a copy of a contract awarded to IBM United Kingdom Limited for the NHS App.

Your request was considered in accordance with the terms of the Freedom of Information Act 2000 (FOIA), and it has been reproduced at Annex A for your reference.

Having searched our audit records and archives, we can confirm that we do not hold information within the scope of your request. You may wish to request a copy of the contract directly from NHS England. You can do so by emailing england.contactus@nhs.net.

We are sorry that we are unable to help on this occasion. Annex B sets out the steps you may wish to take if you are not satisfied with how we have handled your request for information under the FOIA.

Yours sincerely,

NAO FOI Team

Annex A

Request for a copy of the NHS App contract

(Your request in italics)

“NHS App. NHS Digital. Published date: 25 August 2022. Awarded contract - This means that the contract has been awarded to a supplier. Contract summary. Industry, IT services: consulting, software development, Internet and support – 72000000. Location of contract LS1 4AP. Value of contract £62,880,000 to £78,600,000. Procurement reference CF-1046400D00000000rwmUAA

Published date 25 August 2022. Closing date 24 September 2021. Contract start date 30 June 2022.

<https://www.contractsfinder.service.gov.uk/notice/5f2f8599-a8a6-4892-987e-c318a3aed179?origin=SearchResults&p=2>

Please provide electronically, a copy of this contract and related project management reports.”

Annex B

Statement of Policy

Our policy is to respond to requests made under the Freedom of Information Act 2000 as helpfully and promptly as possible, having regard to the principles set out in the Act. I therefore hope you are happy with the way we have handled your request. If you are not, then you should take the following steps.

In the first instance, within 40 working days, write to the National Audit Office Freedom of Information (FOI) Team at FOI.requests@nao.org.uk or by post to:

FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP

The Head of FOI will arrange a review, which will be conducted by a senior member of staff who was not involved in decisions relating to your original request. Once the review has been completed, we will write informing you of the outcome.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

<https://ico.org.uk/> or Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF