



National Audit Office

The UK's independent public spending
watchdog

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Reference FOI-1584

Date 26 January 2023

TUPE STAFF FROM FORWARD CATERING SERVICES TO GRANADA

Thank you for your request of 8 January 2023 in relation to the 'TUPE staff from Forward Catering Services to Granada'. You have asked us to handle your request in accordance with the terms of the Freedom of Information Act 2000 (FOIA).

The specific information you requested states:

"I require information on the clause which protected TUPE staff from Forward Catering Services to Granada I believe the clause to be called Astra Clause but require this to be confirmed I also require the clause detailed meaning as my I was a member of Forward Catering who transferred in 1995 when Treasury sold Forward Catering Services Since I retired eight years ago my previous employer has failed to recognise any clause or how it protected my terms and conditions of employment."

After checking our records, I can confirm that we do not hold any information fitting this description. You may wish to contact Acas, the Advisory, Conciliation and Arbitration Service. They evaluate workplace services and relationships and may be able to assist you with your request or direct you to the right organisation that can help. [When TUPE regulations apply: Your TUPE rights – employee advice - Acas](#)

I am sorry we are not able to help on this occasion.

Annex A sets out the steps you may wish to take if you are not satisfied with the way we have handled your request for information under FOIA.

I hope you find this response helpful.

Yours sincerely,

NAO FOI Team

Annex A

Statement of Policy

Our policy is to respond to requests made under the Freedom of Information Act 2000 as helpfully and promptly as possible, having regard to the principles set out in the Act. I therefore hope you are happy with the way we have handled your request. If you are not, then you should take the following steps.

In the first instance, within 40 working days, write to the National Audit Office Freedom of Information (FOI) Team at FOI.requests@nao.org.uk or by post to:

FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP

The Head of FOI will arrange a review, which will be conducted by a senior member of staff who was not involved in decisions relating to your original request. Once the review has been completed, we will write informing you of the outcome.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

<https://ico.org.uk/> or Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF