



National Audit Office

The UK's independent public spending watchdog

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Reference FOI-1539

Date 24 August 2022

NAO'S CORE SYSTEMS

Thank you for your request of 27 July 2022 for information about the National Audit Office's (NAO)'s core systems. You asked for information about the NAO's ERP, CRM, SCM, EPM, HR/PAYROLL, and BI systems.

Your request was considered in accordance with the terms of the Freedom of Information Act 2000 (FOIA).

We can confirm that we hold information in scope of your request. The specific details of your request are set out in the spreadsheet attached to this letter's cover email, along with the information that we hold in scope of your request which we have used to respond to your questions.

We hope that this response, and the information provided, is helpful to you. Annex A sets out the steps you may wish to take if you are not satisfied with the way we have handled your request for information under the FOIA.

Yours sincerely

NAO FOI Team



Annex A

Statement of Policy

Our policy is to respond to requests made under the Freedom of Information Act 2000 as helpfully and promptly as possible, having regard to the principles set out in the Act. I therefore hope you are happy with the way we have handled your request. If you are not, then you should take the following steps.

In the first instance, within 40 working days, write to the National Audit Office Freedom of Information (FOI) Team at FOI.requests@nao.org.uk or by post* to:

FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP

The Head of FOI will arrange a review, which will be conducted by a senior member of staff who was not involved in decisions relating to your original request. Once the review has been completed, we will write informing you of the outcome.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

<https://ico.org.uk/> or Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF