



National Audit Office

The UK's independent public spending  
watchdog

Switchboard +44 (0)207 798 7000

Direct Line +44 (0)207 798 7264

Email [FOI@nao.org.uk](mailto:FOI@nao.org.uk)

Reference FOI-1628

Date 20<sup>th</sup> June 2023

## NAO IT NETWORK INFRASTRUCTURE

Thank you for your request of 13<sup>th</sup> June 2023 for information about the current status of the IT Network Infrastructure of the National Audit Office.

Your request is being handled under the terms of the Freedom of Information Act 2000 (FOIA).

Your specific request is set out in **Annex A** for your reference.

We can confirm that we hold the information requested, this is also detailed in **Annex A** where we have supplied our responses under each question.

**Annex B** sets out the steps you may wish to take if you are not satisfied with the way we have handled your request for information under the FOIA.

Yours sincerely,

**NAO FOI Team**



## Annex A

### **Request for information relating to the NAO IT Network Infrastructure**

(Your request is in bold)

- **When is your Network/LAN/WAN due to be refreshed?**

The network infrastructure is not due to be replaced until at least 2026

- **How old is your current Wireless Infrastructure and how is it performing?**

The wireless Infrastructure was installed into our London office during 2022 and our Newcastle office in 2023

- **Is your Network/LAN/WAN performance impacting staff productivity and user/customer experience?**

The network performance is not having an adverse impact on staff productivity

## **Annex B**

### **Statement of Policy**

Our policy is to respond to requests made under the Freedom of Information Act 2000 as helpfully and promptly as possible, having regard to the principles set out in the Act. I therefore hope you are happy with the way we have handled your request. If you are not, then you should take the following steps.

In the first instance, within 40 working days, write to the National Audit Office Freedom of Information (FOI) Team at [FOI.requests@nao.org.uk](mailto:FOI.requests@nao.org.uk) or by post to:

FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP.

The Head of FOI will arrange a review, which will be conducted by a senior member of staff who was not involved in decisions relating to your original request. Once the review has been completed, we will write informing you of the outcome.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints). Alternatively, you can contact the ICO at [Contact us | ICO](#) or Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF.