



National Audit Office

The UK's independent public spending  
watchdog

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Email [FOI@nao.org.uk](mailto:FOI@nao.org.uk)

Reference FOI-1662  
Date 17 October 2023

Dear

### ILLSLEY ROAD, BARNESLEY COUNCIL

Thank you for your email on the 27 September 2023 to the National Audit Office. In your email, you have requested information relating to Illsley road and its current state of condition. Your original request has been reproduced under **Annex A** for your reference.

After reviewing our records, I can confirm that we do not hold any information within the scope of your request. I understand that your request relates to information held by Barnsley Council regarding decisions they make on the management and repairs of Illsley road. Therefore, Barnsley Council are better placed to handle your request and I suggest you contact them about your concerns. If you are unhappy with the response you received from Barnsley Council, you can escalate your complaint in accordance with their FOI and complaints procedures. Alternatively, you may wish to contact the ICO here [FOI and EIR complaints | ICO](#). This explains the ICO complaints process.

**Annex B** sets out the steps you may wish to take if you are not satisfied with the way we have handled your request for information under the FOIA. I am sorry we haven't been able to answer your request but hope you find this response helpful.

Yours sincerely,

NAO FOI Team

## **Annex A**

### **Your original request for information about Illsley road, Barnsley Council**

(Your request is in italic below)

*"Hi, I would like to make a freedom of information request over an issue with BMBC (Barnsley council).*

*I have recently requested this information from BMBC and the response has been untruthful information, surely this must be against the law.*

*The issue is regarding Illsley road, s73 9a and its neglected condition. The road has collapsed under the weight of the frequent 15-22 tonne buses and is causing severe property damage and injury to bus passengers.*

*I requested to know:*

- 1. How many times this road has been reported in the last 3 years.*
- 2. How many claims for damages to vehicle/property or injury made in the last 3 years.*
- 3. What date is the road planned for strengthening, the foundations fully replacing and road resurfacing to prevent further damage/injury?*
- 4. Full copies of any inspection reports made on illsley road during the last 10 years. Including but not limited to:*

*When was the road last inspected?*

*By how many people?*

*Using what vehicle/equipment?*

*If a van was used, what speed was the van travelling?*

*Any defects recorded*

*Any results relating to vibrations tests*

*Any reports from surveyors/engineers*

## **Annex B**

### **Statement of Policy**

Our policy is to respond to requests made under the Freedom of Information Act 2000 as helpfully and promptly as possible, having regard to the principles set out in the Act. I therefore hope you are happy with the way we have handled your request. If you are not, then you should take the following steps.

In the first instance, within 40 working days, write to the National Audit Office Freedom of Information (FOI) Team at [FOI.requests@nao.org.uk](mailto:FOI.requests@nao.org.uk) or by post to:

FOI Team, Green 2, National Audit Office, 157-197 Buckingham Palace Road, London, SW1W 9SP.

The Head of FOI will arrange a review, which will be conducted by a senior member of staff who was not involved in decisions relating to your original request. Once the review has been completed, we will write informing you of the outcome. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints). Alternatively, you can contact the ICO at [Contact us | ICO](#) or Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF.