



National Audit Office

The UK's independent public spending  
watchdog

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Date 16 January 2025

## TRANSFORMING NHS AMBULANCE SERVICES

Thank you for your FOI request to the National Audit Office (NAO) dated 18 December 2024. You asked for an unredacted copy of the paper we commissioned from Deloitte in support of our [Transforming NHS ambulance services](#) report published in 2011, and information relating to the tender (GEN/10/57) for this work dated 23 December 2010.

Your request has been handled under the terms of the Freedom of Information Act 2000 (FOIA). We have checked our records and can confirm that we no longer hold the information you have requested. We operate standard [retention periods](#) and dispose of information in accordance with these. Information relating to our value for money reports and procurement (tenders and bid documents) is retained for 6 years unless there is a specific reason to continue to hold specific documents.

I am sorry we do not hold the information you requested on this occasion; however, I hope this explanation is helpful. If you are not happy with this response, you can ask for an internal review within 40 working days by writing to the NAO FOI Team at [FOI@nao.org.uk](mailto:FOI@nao.org.uk). If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>.

Yours sincerely,

**FOI and Correspondence Officer**