



National Audit Office

The UK's independent public spending  
watchdog

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## TENANCY DEPOSIT SCHEME AUDITS

Thank you for your FOI request to the National Audit Office (NAO) dated 20 December 2024. You asked whether the NAO has audited tenancy deposit schemes (mydeposits, Tenancy Deposit Scheme and Deposit Protection Service), and for data on dispute resolution outcomes and specific findings from any such audits.

Your request has been handled under the terms of the Freedom of Information Act 2000 (FOIA). We have checked our records and can confirm that we do not hold the information you requested. We have not carried out any audit work that relates to tenancy deposit schemes.

You may want to ask the Ministry of Housing, Communities and Local Government whether it has reviewed tenancy deposit schemes and holds any information relating to dispute outcomes. The contact email address for FOI requests is: [FOI@communities.gov.uk](mailto:FOI@communities.gov.uk).

I hope you are happy with the way we have handled your request. If you are not happy with this response, you can ask for an internal review within 40 working days by writing to the NAO FOI Team at [FOI@nao.org.uk](mailto:FOI@nao.org.uk). If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>.

Yours sincerely,

**FOI and Correspondence Officer**