



National Audit Office

The UK's independent public spending  
watchdog

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Reference FOI-1806  
Date 04 April 2025

## NAO MANAGERS' CONTACT DETAILS

Thank you for your FOI request to the National Audit Office (NAO) dated 7 March. You asked for the names and contact details of NAO managers. Your request has been handled under the terms of the Freedom of Information Act 2000 (FOIA).

We have checked our records and can confirm that we hold some of the information you requested. Your specific request is set out in **Annex A** where we have provided our response to each question. The names, email addresses and telephone numbers of individual NAO staff have been withheld under section 40(2) of the FOIA. Details of this exemption and how it applies to your request can be found in **Annex B**.

Our policy is to respond to requests as helpfully and promptly as possible. I hope this information is helpful and you are happy with the way we have handled your request. If you are not happy with this response, you can ask for an internal review within 40 working days by writing to the NAO FOI Team at [FOI@nao.org.uk](mailto:FOI@nao.org.uk). If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>.

Yours sincerely,

NAO FOI Team

## **Annex A**

**Your FOI request is in italics and our response below**

*I would like to request the following information:*

1. *The full names, official email addresses, and official telephone numbers of the following managers in your organisation:*  
*Procurement Manager*  
*Learning and Development Manager*  
*Training Manager*  
*PMO Manager*  
*IT Manager*  
*Information Security Manager*  
*Governance Manager*  
*Change Manager*  
*Project Manager*  
*Programme Manager*  
*Portfolio Manager*  
*Benefits Manager*  
*Data Protection Manager*  
*Operations Manager*

**Within the NAO we have the following roles in the areas specified in your request:**

- Head of Procurement
- Senior Procurement Manager
- Procurement Manager
- Senior Contract Manager
- Director of Learning and Development
- Learning and Development Specialist
- Agile Project Manager
- Project Delivery Manager
- Project Manager
- Change Project Manager
- Head of Governance and Risk
- Information Security Manager
- IT Asset Manager
- Head of Knowledge Management and Information
- Knowledge and Information System Manager
- Senior Knowledge Manager
- Enterprise Portfolio Manager
- Operations Manager
- Facilities Operations Manager

**We do not employ managers with the other job titles specified in your request.**

2. *If available, please provide the organisational structure or hierarchy of the department to clarify the roles of the managers.*

**An organisation chart is available on our website at the following link [nao-executive-team.pdf](#).**

## **Annex B**

**This annex sets out the exemptions that we have applied to your request.**

### **Section 40, Freedom of Information Act 2000 – Personal information**

Section 40, paragraphs 1-4, of the Freedom of Information Act 2000 (FOIA) provides that:

- (1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*
- (2) Any information to which a request for information relates is also exempt information if—*
  - (a) it constitutes personal data which does not fall within subsection (1), and*
  - (b) the first, second or third condition below is satisfied.*
- (3A) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act—*
  - (a) would contravene any of the data protection principles, or*
  - (b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.*
- (3B) The second condition is that the disclosure of the information to a member of the public otherwise than under this Act would contravene Article 21 of the GDPR (general processing: right to object to processing).*
- (4A) The third condition is that—*
  - (a) on a request under Article 15(1) of the GDPR (general processing: right of access by the data subject) for access to personal data, the information would be withheld in reliance on provision made by or under section 15, 16 or 26 of, or Schedule 2, 3 or 4 to, the Data Protection Act 2018, or*
  - (b) on a request under section 45(1)(b) of that Act (law enforcement processing: right of access by the data subject), the information would be withheld in reliance on subsection (4) of that section.*

### **Reasons why we have applied section 40(2):**

We are not obliged, under section 40(2) of the FOIA, to provide personal information if releasing it would contravene the UK GDPR and Data Protection Act 2018. In this instance we believe the release of the names, email addresses and telephone numbers of individual NAO staff would breach the first data protection principle which requires the processing of personal data to be lawful, fair and transparent. In this instance we do not believe it is necessary or fair to the individuals concerned to disclose this personal information.