



National Audit Office

**The UK's independent public spending
watchdog**

Switchboard +44 (0)207 798 7000

Direct Line +44 (0)207 798

Email FOI@nao.org.uk

Reference EIR-1909

Date 10 March 2026

NAO AWARENESS OF CONSUMER RISK AND REGULATORY OVERSIGHT

Thank you for your request of 13 February 2026 for information held by the National Audit Office relating to the NAO's Awareness of Consumer Risk and Regulatory Oversight of Tomato Energy Ltd, Tomatopia, and Senapt Assets Ltd. I understand you requested this information on 12 January 2026, but we do not have any record of receiving this request at that time. I suggest you contact the 'whatdotheyknow.com' website to look into this for you.

As for the request we received on 13 February 2026, we have considered your request in accordance with the Environmental Information Regulations 2004 as the information you have asked for falls within the definition of environmental information.

To summarise, you requested copies of any information held by the National Audit Office relating to supplier-linked domestic solar and battery lease schemes, including but not limited to schemes operated or marketed by Tomato Energy Ltd, Tomatopia, and Senapt Assets Ltd.

Our policy is to respond to requests in a helpful and timely manner. However, on this occasion, we are unable to determine whether we hold the information you have requested due to the broad nature of your inquiry. A comprehensive search across multiple channels and documents would be required to accurately identify all relevant items within the scope of your request. We believe this would place a manifestly unreasonable and significant burden on the NAO. For this reason, after careful consideration and in accordance with the Information Commissioner's Office guidance, we have determined that Regulation 12(4)(b) applies in this case.

Regulation 12(4)(b) states that a public authority may refuse to disclose information to the extent that the request for information is manifestly unreasonable. In applying the exception, we have considered the public interest test in respect of your request. We have applied a presumption in favour of disclosure as required by Regulation 12(2). We acknowledge that there is a public interest in the information you have requested. Greater transparency makes Government more accountable to the electorate and increases trust and enables the public contribution to policy making to become more effective. However, your request is too broad. Gathering the information, you have requested would be likely to involve a significant amount of time and would divert resources from the teams concerned and the NAO's other work.



Therefore, we recommend that you refine your request by narrowing its scope and being more specific and precise about the information you are seeking. It would be helpful if you can be more specific about the category of information sought and level of details, such as restricting your inquiry to documentation relating to tomato energy. Also, it would be helpful if you can explain what you mean by supplier-linked to help us understand the nature of your request. Please be aware, any further request will be treated as a new request and similar considerations, and the application of any appropriate regulations will need to be considered. Please note that if a refined request still remains broad in scope, it may continue to be considered manifestly unreasonable under Regulation 12(4)(b).

I hope this information is helpful. Our policy is to respond to requests made under the Environmental Information Regulations 2004 as helpfully and promptly as possible, having regard to the principles set out in the Act. If you are not happy with this response, you can ask for an internal review within 40 working days by writing to the NAO FOI Team at FOI@nao.org.uk. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>.

Yours sincerely

FOI and Correspondence Officer
NAO FOI Team