



National Audit Office

The UK's independent public spending
watchdog

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Date 21 November 2025

AMPDS TRIAGE TOOL AND THE NHS PATHWAY TOOL

Thank you for your FOI request to the National Audit Office (NAO) dated 26 October 2025. Your specific request is as follows:

*"How many ambulance services in the united kingdom use the AMPDS triage tool and the NHS Pathway tool?
How many ambulance services who use the AMPDS tool have better outcomes than the NHS pathways tool?
How many ambulance services have had enquires due to the inaccuracies or sensitivities of their triage tools?
Which ambulance services in the UK have transitioned from one triage system to another - when and why?
How many occasions have Yorkshire Ambulance Service been apart of research relating to a triage tool?
How many statistical data have come out from poor emergency care relating to Yorkshire ambulance services?"*

We have considered your request under the terms of the Freedom of Information Act 2000 (FOIA), and we can confirm that we do not hold any of the information you have requested.

You may wish to contact NHS England, as they are responsible for national policy, performance oversight, and guidance relating to triage tools. You can make an FOI request at: england.foi@nhs.net. Alternatively, you may wish to contact the relevant NHS Ambulance Trust, as they hold information on which triage tools they use, any transitions between systems, service outcomes, and any related enquiries or research involvement. Contact details for each Trust's FOI team can be found on their individual websites.

Our policy is to respond to requests as helpfully and promptly as possible. I hope this information is helpful and you are happy with the way we have handled your request. If you are not happy with this response, you can ask for an internal review within 40 working days by writing to the NAO FOI Team at FOI@nao.org.uk. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The primary way of escalating your concerns to the Information Commissioner is at: <https://ico.org.uk/foicomplaints>.

Yours sincerely,

FOI and Correspondence Officer