

## NAO BOARD AGENDA

15-197 Buckingham Palace Road, London SW1W 9SP

Date: 26 March 2020

Time: 11:15 – 13:45 via video conferencing

Members			
Michael Bichard	MB	Chair	
Janet Eilbeck	JE	Non-Executive Member	
Ray Shostak	RSh	Non-Executive Member	
Rob Sykes	RS	Non-executive Member	
Clare Tickell	СТ	Non-Executive Member	
Gareth Davies	GD	Comptroller & Auditor General	
Daniel Lambauer	DL	Executive Director with responsibility for Strategy and	
		Resources	
Stephen Smith	SS	Executive Director	
Max Tse	MT	Executive Director with responsibility for Knowledge	
Attendees			
Abdool Kara	AK	Executive Director with responsibility for People	
Elaine Lewis	EL	Executive Director with responsibility for Quality	
Kate Mathers	KM	Executive Director with responsibility for the Financial	
		Audit service line	
Rebecca Sheeran	RS	Executive Director with responsibility for Value for Money	
		service line	
George Crockford	GC	Head of Reporting (item 6)	
Chloe Forbes	CF	Head of Strategy and Corporate Affairs	
Adrian Jenner	AJ	Director Parliamentary Relations (item 1)	
Ann Green	AG	Audit Principal External Relations (item 3)	
John McCann	JMcC	Director HR (items 5 and 6)	
Nigel Terrington / Jonny	NT / JM	Directors Strategy (item 3)	
Mood			
Tim Valentine	TV	Director Finance (items 3 and 6)	
Angus Waugh	AW	Director Digital services (item 5)	
Helene Morpeth	HM	Head of Governance and Risk	

ITEM	AGENDA	PRESENTER/ TIMING			
TRANSACTIONAL BUSINESS					
1	Welcome	Chair	11:15-11:25 (10 minutes)		
1.1	<b>Apologies for Absence</b> To note that apologies for absence have been received from Stephen Smith.		(10 minutes)		
1.2	Declarations of Interest				
1.3	<b>Approval of minutes</b> To approve the minutes of the meeting held on 2 March 2020 as an accurate record, and their publication on the external website.				
1.4	<ul> <li>Matters arising</li> <li>To note the approval of the NAO strategy via correspondence following review and discussion on 2 March 2020.</li> </ul>	Chair / GD			
	<ul> <li>To receive a verbal update on the TPAC strategy hearing scheduled on 24 March 2020.</li> </ul>				
1.5	<b>Action Log</b> To note progress on the Board action log.	НМ			
1.6	Update from the Comptroller and Auditor General (C&AG) To receive the C&AG's update since the last meeting.	C&AG			
1.7	Update on latest developments with PAC and Parliament To receive the Parliamentary verbal update since the last meeting.	AJ			
	BUSINESS CONTINUITY	1			
2 2.1	Coronavirus <i>Purpose: for information and discussion</i> To discuss business continuity arrangements in light of the Covid-19 outbreak.	C&AG	11:25-12:15 (50 mins)		
	STRATEGIC INSIGHT		L		
3	Organisational Development Plan Purpose: for information and discussion	C&AG /	12:15-12:45		
3.1	To discuss how the organisational development plan is being revised in light of the impact of Covid-19. This will include a verbal update on progress on the new performance framework.	DL	(30 mins)		
3.2	Estimate <i>Purpose: approval</i> To approve the draft NAO Estimate memorandum for 2020-21 ahead of its submission to the Public Accounts Commission in May (date tbc).	DL			
3.3	External VFM topic	DL/JE			

	To approve the external VFM topic for 2020.		
	OPERATIONAL INSIGHT		
	Client feed-back	DL	12:45-13:00
	Purpose: for information and discussion		(15 mins)
1	To discuss the outcome of the client feed-back exercise in 2019.		
	GOOD GOVERNANCE		
	Contract approvals	DL	13:00-13:15
	Purpose: Approval		(15 mins)
l	To approve the business cases for:		
	i. Recruitment agency partners.		
	ii. The service desk contract tender.		
	iii. Microsoft enterprise agreement re-tender		
	Business Reports and risk register	DL	13:15-:13:30
1	Purpose: information and discussion		(15 mins)
	To receive the business reports to end February 2020, including the		
	risk register, for information and comment.		
	Board succession		13:30-13:40
1	<i>Purpose: information and discussion</i> To agree the skill requirement for the NED succession campaign.	MB	(10 mins)
I			
	Remuneration and Nominations Committee	CT	13:40-13:45
1	Purpose: information		(5 mins)
1	To receive a verbal update on the meeting held on 26 March, in the morning.		
	ANY OTHER BUSINESS		1
	Feed-back	ALL	13:45
1	To provide feed-back on the Board meeting.		
	ITEMS FOR COMMENT VIA CORRESPONDEN	CE	
	2019-20 Corporate reporting	ALL	By 6 April
	Purpose: information and comment		
.1	To comment on draft version 1 of the 2019-2020 Annual Report and		
	Accounts.		
.2 .3	To receive a briefing note on the 2019-20 Transparency Report. To comment on the high-level messages for the 2019-20 Diversity &		
.0	Inclusion Annual Report.		
	Audit Committee	ALL	By 6 April
1	Purpose: comment and approval		
.1	To discuss the proposed actions arising from the outcome of the benchmark of NAO's risk management processes against HMT's		
	Orange Book.		
	Board effectiveness	ALL	By 6 April
	Purpose: Information and comment		
	To review the Board's 2019-20 self-assessment of performance and		
	I review program against actions for improvement from the 2040 40	1	
	review progress against actions for improvement from the 2018-19		
.1 .2	review progress against actions for improvement from the 2018-19 self-assessment. To note the outcome of the annual compliance exercise against the		